



Reach the next level of Real Estate Excellence !

## Tips on appointing a quality property manager

When appointing a property manager, you are appointing a skilled, trained, qualified professional. Here are some tips on how to interview a property manager to manage your investment.

- How long have you been a property manager?
  - Noting that even if the property manager has not had much experience, enthusiasm and confidence sometimes can count for more much more!
- What makes your agency different to other property managers in the area?
  - What is your point of difference?
- What is your agency rent arrears procedure?
  - When and how are rent arrears checked and when/how am I notified?
- What is your agency inspections procedure?
  - How often are they carried out, and what is your procedure?
- What are your agency accounting procedures?
  - When will I receive rental payments and rental statements?
- What is your agency tenancy application procedure?
  - How are tenants selected and at what point am I involved?
- What is your agency business communication standard?
  - When can I expect to receive return calls and emails? How often does your agency communicate with their clients?